Appendix E—Congestion Management Process Technical Memo
Congestion Management Process Technical Memo

Carolina Crossroads
I-20/26/126 Corridor Improvement Project
Lexington and Richland Counties, South Carolina

DEIS July 23, 2018
Congestion Management Process Technical Memorandum

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I-20/26/126 Corridor Improvement Project
Lexington and Richland Counties, South Carolina

DEIS July 23, 2018

Prepared for
South Carolina Department of Transportation,
and the Federal Highway Administration

Prepared by
HDR
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Appendices

Appendix A—COATS CMP Recommendations for Roads within the Project Area
1 Introduction

Congestion management is the application of strategies to improve transportation system performance and reliability. FHWA’s Congestion Management Process (CMP) is a systematic approach for managing congestion that provides accurate, up-to-date information on transportation system performance and assesses alternative strategies for congestion management that meet state and local needs. CMP is intended to move these congestion management strategies into the funding and implementation stages.¹

A CMP is required for all metropolitan areas with a population over 200,000. The intent of the CMP is to outline a decision-making that is fully integrated into the metropolitan transportation planning process.

FHWA’s CMP model defines eight actions of a successful CMP, which are outlined in the text box.

FHWA also defines the types of strategies that could aid in congestion management which “will contribute to the more effective use and improved safety of existing and future transportation systems based on the established performance measures”²; these strategies include:

- Travel demand management (TDM) - strategies that reduce demand for single occupancy vehicle trips (SOV) or to shift demand out of the peak travel periods. Examples include: non-automotive travel modes (bicycle/pedestrian), ride-sharing, land use controls, flexible work patterns, and managed lanes.
- Traffic operations - strategies that aim to optimize the safe, efficient, and reliable use of existing transportation infrastructure. Examples include: HOV lanes, ramp metering, signal optimization, interchange reconfigurations, geometric improvements to roads and intersections.
- ITS technologies/Incident Management - strategies that apply technological solutions to improve the operation, safety and security of existing transportation systems. Examples include incident management, crash investigation areas.
- Public transportation improvements – strategies that improve transit operations, improving access to transit, and expanding transit service can help reduce the number of vehicles on the road by making transit more attractive or accessible. Examples include: expanded service, enhanced transit amenities,

¹ FHWA’s Congestion Management Process Guidebook, April 2011
https://www.fhwa.dot.gov/planning/congestion_management_process/cmp_guidebook/chap01.cfm#sec1.1
² 23 CFR 450.320 (c)4

Congestion Management Process (CMP)

- Develop regional objectives for congestion management.
- Define CMP Network.
- Develop multimodal performance measures.
- Collection of data and monitor system performance to define the extent and duration of congestion.
- Analyze Congestion Problems and Needs.
- Identify and assess congestion management strategies.
- Program and implement strategies.
- Evaluate strategy effectiveness.
2 Existing CMP Documents Relevant to the Study Area

2.1 COATS Congestion Management Plan

The Columbia Area Transportation Study (COATS) Metropolitan Planning Organization (MPO) developed their 2015 Congestion Management Plan to meet the unique needs of the Columbia metropolitan area, in conjunction with development of the Long-Range Transportation Plan (LRTP), Transportation Improvement Program (TIP) and corridor studies.

The COATS CMP identified strategies consistent with federal guidance that could be assessed for congested corridor and intersections within the CMP network. Five congestion mitigation strategies included:

- Decreasing the need for trip making (strategies at regional level versus corridor level) – land use policies and regulations, flexible work hours.
- Shifting trips from automobiles to other modes – transit improvements, transit operational improvements, non-motorized modes (sidewalks, bicycle facilities, transit park and ride).
- Increasing the use of High Occupancy Vehicles (HOV) – vanpooling, ride share matching services.
- Enhancing operations on existing roadway facilities – intersection improvements, signal coordination, incident management, and access management.
- Increasing roadway capacity through additional arterial roadway capacity – widening and new roads.

The CMP network included approximately 500 miles of arterial roads, major collectors and minor collectors with the COATS MPO boundary. Interstates were not included in the plan because all performance monitoring, analysis and funding for interstate projects is programmed and implemented by SCDOT.

The CMP network overlaps sections of the proposed Carolina Crossroads I-20/26/126 Corridor Improvement Project (Carolina Crossroads) study area. Although the I-26 and I-20 interstates themselves are not included, several of the crossing routes within study area were included in the network, including St Andrews Road, Bush River Road, Broad River Road, Harbison Boulevard and Lake Murray Boulevard. One transit corridor identified in the CMP also crosses through the study area—Corridor #7: Broad River/Harbison.

Based on the CMP assessment of congestion of the network, sections of Broad River Road, Bush River Road, Harbison Boulevard and Lake Murray Boulevard met the criteria for LOS E or LOS F near the interchanges of I-26 and/or I-20 and were considered congested.

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3 Columbia Area Transportation Study Metropolitan Planning Organization Congestion Management Plan, September 24, 2015
2.2 Columbia Corridors Corridor Management Plan

The Columbia Corridors Corridor Management Plan\textsuperscript{4,5} is a planning-level study that considered approximately 90 miles of interstate corridors and 50 interchanges around the Columbia area, including I-26, I-126, I-20, I-77 and SC 277, with the intent of planning and prioritizing projects for the region that would improve traffic conditions through 2040. This study area focused on the entire Columbia area but overlapped the Carolina Crossroads project study area; coordination occurred between the project teams on traffic data collection, development of the traffic model (Transmodeler), growth projections, et cetera.

The Columbia Corridors plan was intended to establish plans of action to address the corridors' existing and anticipated traffic volume and associated congestion. The plan accounted for the regions' economic development and the existing environmental restrictions of the surrounding area while assessing effective methods to manage new and existing facilities through the development and implementation of Transportation Demand Management (TDM) Strategies\textsuperscript{4}; Alternate Mode Strategies\textsuperscript{5}; Traffic Operational Projects and Programs, and Capacity Improvements.

3 CMP Strategies

3.1 Travel Demand Management (TDM)

Travel Demand Management (TDM) is a general term referring to a set of strategies to increase the overall transportation system efficiency by reducing demands for single occupancy vehicle trips (SOV) or to shift demand out of the peak travel periods. These strategies are behavior-based and aim to discourage driving by increasing the cost to drive or to incentivize participation by providing other mobility options at a lower cost than driving a SOV. Since the approach is behavior-based, true success will be gauged by how well the users of the transportation network utilize TDM strategies to solve transportation issues.

A brief description of the TDM strategies considered are presented below:

- Regional TDM/Employer-based:
  - Work Flextime provides employees flexibility to adjust their work schedules to avoid peak hour congestion.
  - Telecommuting allows employees to work from the convenience of their home rather than working in a centralized office.
  - Compressed Work Week allows employees to work a full work week in fewer than five days. The direct benefit is the removal of vehicles on the roadway network during the peak hours.
  - Transit incentives are employer-based subsidized programs with the local transit providers to provide pretax or paid-in-full programs to encourage transit usage for travel to and from work.

\textsuperscript{4} Columbia Corridors Travel Demand Management Strategies Report, CDM Smith, October 2017
\textsuperscript{5} Columbia Corridors Transit Modal Strategies, CDM Smith, September 2017
• Park and Ride Facilities are commuter-based strategies that provide convenient and centralized parking for commuters to park to access transit, ridesharing, or vanpooling.
• Managed Lanes are defined as highway facilities or a set of lanes where operational strategies are proactively implemented and managed in response to changing conditions. These are operational strategies and examples of operating managed lane projects include high-occupancy vehicle (HOV) lanes, value priced lanes, high-occupancy toll (HOT) lanes, or exclusive or special use lanes (tolling). Because managed lanes considered are operational in nature, they are addressed under Section 3.2 Traffic Operations for this corridor analysis.

3.1.1 OTHER TDM STRATEGIES

3.1.1.1 Land use
TDM can also include long-term planning strategies/policies that are designed to blend a variety of strategies into new development patterns through zoning and development regulations, including transit-oriented development. The focus of these strategies is regional and is intended to encourage the majority of trips to occur within the development and not on the adjacent roadway network. This strategy can include requirements for sidewalks, greenways, density thresholds, location of development around transit corridors and nodes, and mixtures of uses (office, retail, and residential) in a single development. These regional strategies are the responsibility of local planning bodies and are further discussed in the COATS CMP.

3.1.1.2 Bicycle/Pedestrian
Pedestrian and bicycle amenities are facilities such as sidewalks, bicycle lanes, and sidepaths that encourage walking or riding a bicycle as a mode of transportation. These are commuter-based strategies. The placement of pedestrian and bicycle facilities depends on many factors including land use, travel patterns, and vehicle and pedestrian characteristics. This TDM strategy can be focused towards commuting for work, but also for general mobility. Traditional strategies include providing sidewalks, greenways, bikeways, and shared use paths. Non-traditional strategies include providing showers and changing facilities at work.

This corridor study focused on interstate and freeway facilities where bicycle and pedestrian activities are prohibited by state law. However, sidewalks are provided along many arterial streets and local streets within the study area, though some arterials and local streets do not have sidewalks on one or both sides of the road.

SCDOT is prepared to assist the City of Columbia and CMCOG efforts through such measures as evaluating the recommendations from the Walk Bike Columbia plan that may be appropriate for inclusion in the proposed Carolina Crossroads project at crossing routes and interchanges and accommodating recommendations if warranted and feasible.

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7 Ibid.
3.1.2 EXISTING TDM WITHIN THE CAROLINA CROSSROADS STUDY AREA

As described previously, there are existing park and ride facilities identified within the Carolina Crossroads project study area or that provide access to previously provided commuter transit services that traveled through the I-26/126 and I-20 corridors. These sites have been unofficially adopted as park and rideshare opportunities and are located at private business facilities within communities and the surrounding study area. Public agency sponsored park and ride facilities providing rideshare or commuter transit components serving the study area were identified at the following locations:

- US 378 at Riverchase Way- I-20 Exit 61– Rideshare opportunity only – provides 46 parking spaces
- Newberry Shopping Center – (previously SmartRide access)
- Gazebo Parking Lot – Little Mountain – (previously SmartRide access)
- Exxon Gas Station – Chapin – (previously SmartRide access; now labeled as No Parking)

Ridership for the previous SmartRide service (Newberry Express) ranged from 12,000 in 2010 to 10,000 in 2015. Peak ridership numbers were in 2012 at approximately 14,000 riders per year. This service is not currently active but may be reactivated if funding becomes available.

For input into the Columbia Corridors Management Plan, 49 employers were surveyed for the study to determine the travel demand strategies currently being offered to employees in the region. Seven of the employers provided TDM options including:

- telecommute;
- compressed work week/flextime;
- transit subsidy;
- guaranteed ride home; and
- carpool/vanpool.

3.1.2.1 Employer and public input on TDM

The Columbia Corridors Management Plan also conducted steering and stakeholder meetings, surveyed major employers in the area and surveyed the public to determine which TDM strategies may be supported in the area.

Surveys, meetings and stakeholder workshops were used to gauge the interest and viability of specific TDM strategies in the area. Ridesharing and flexible work weeks were the two strategies that emerged as the most viable and most effective tools for the region.

The employer survey showed the existing TDM options most frequently offered by the area employers:

- Information on alternative commuting opportunities
- Flextime
- Remote worksite
The TDM strategies most valued by employers when asked what improvements would change employee commuting habits were:

- None – employees are not interested
- Park and Ride opportunities
- More bus routes
- Free or discounted transit passes

In the public survey, 5,700 respondents provided the following as their most preferred TDM options that would encourage them to change their commuting habits:

- Convenient park and ride lots (35%)
- Flexible work hours (30%)

### 3.1.3 ANALYSIS OF TDM STRATEGIES

#### 3.1.3.1 Regional TDM Analysis

In the Columbia Corridors Plan, for analysis purposes of analyzing TDM strategies on a regional level for employer based initiatives, the TRIMMS (Trip Reduction Impacts of Mobility Management Strategies) model was utilized. TRIMMS evaluates:

- Strategies affecting the cost of travel, (public transportation subsidies, parking pricing, pay-as-you-go pricing). Subsidies are provided to the employee by the employer to reduce the costs associated with the use of a particular method of commuting.
- Strategies impact on access and travel times and a host of employer-based program support strategies such as alternative work schedules, telecommuting and flexible work hours, and worksite amenities.

TRIMMS predicts mode share, vehicle miles of travel (VMT), and peak hour trip changes brought about by the above TDM initiatives using constant elasticity of substitution trip demand functions. These functions estimate changes from baseline trip demands, taking into account users’ responsiveness to changes in pricing and travel times.

TDM program support includes rideshare matching services, the provision of guaranteed ride home or emergency ride home for vanpool and carpool users, vanpool formation support, program promotion, and employee transportation coordinators. Alternative work schedules include compressed work week, flexible working hours, and telecommuting. Worksite amenities with the presence of sidewalks providing connection to transit stops within or nearby the worksite.

The TDM strategies analyzed in TRIMMS were:

- Compressed work week/ flextime
- Transit incentives – match existing agency subsidy of $0.25. Note: this subsidy was increased to $0.50 to account for inflation to the 2040 horizon.
To assess the impacts that various TDM strategies could have on the study area network, the Columbia Corridors project team studied the output from the 2040 TRIMMS Model run results were compiled and organized according to each strategy. The summarized results are shown in Table 3.1.

Table 3.1 TDM Strategies

<table>
<thead>
<tr>
<th>TDM strategy</th>
<th>Peak change in trips</th>
<th>AM peak trips</th>
<th>AM peak trips % reduction</th>
<th>PM peak trips</th>
<th>PM peak trips % reduction</th>
<th>Total AM + PM trip reduction</th>
<th>Total AM + PM % reduction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compressed work week/ flextime</td>
<td>5,687</td>
<td>142,588</td>
<td>4.0%</td>
<td>152,209</td>
<td>3.7%</td>
<td>11,374</td>
<td>3.9%</td>
</tr>
<tr>
<td>Transit incentive - $0.50 subsidy</td>
<td>6,753</td>
<td>142,588</td>
<td>4.7%</td>
<td>152,209</td>
<td>4.4%</td>
<td>13,505</td>
<td>4.6%</td>
</tr>
<tr>
<td>Overall</td>
<td>12,440</td>
<td>142,588</td>
<td>8.7%</td>
<td>152,209</td>
<td>8.1%</td>
<td>24,879</td>
<td>8.5%</td>
</tr>
</tbody>
</table>

All TDM strategies included in the TRIMMS Model were found to have an expected traffic reduction greater than 3% during the peak hours for the entire network. The strategy with the greatest anticipated traffic reduction is Transit Incentive - $0.50 Subsidy, which shows an anticipated reduction in overall model trips of 4.7% in the AM peak, 4.4% in the PM peak, and 4.6% if the two peak hours are combined.

While regional TDM strategies may be warranted within the area, they are not considered as a part of the proposed Carolina Crossroads project.

SCDOT will coordinate with the CMCOG, which is the planning organization housing the COATS MPO, on future updates to their federally required congestion management plan to assess and implement recommended demand management strategies for the Interstate 26 corridor, if warranted and feasible.

3.1.3.2 Park and Ride Analysis

For the Columbia Corridors Management Plan, the evaluation of park and ride facilities, the peak hour volumes at each interchange were analyzed to determine the greatest influx into the roadway network within the corridor based on the network traffic model. Utilizing the entering AM and exiting PM volumes for each interchange due to the heavy commuter pattern identified, the interchanges were prioritized for possible park and ride facilities.

To measure the anticipated effectiveness of each park and ride location, it is assumed that each parking space will reduce the adjacent mainline volume by one trip each during the AM and PM peak hours.

Due to the short length (approximately three miles) and system functionality of I-126, (interstate connection into the City of Columbia), no park and ride locations were proposed. The majority of I-126 traffic is loaded from the terminus of I-26 and Huger Street/Elmwood Avenue interchanges and then carried over the entire segment.
I-20

A review of the 2040 AM peak entering volume for all interchanges along I-20 revealed five interchanges where the entering volume accounts for 25 percent or greater of the I-20 mainline volume after the interchange when traveling toward the project corridor/I-20/26 interchange. For the 2040 PM peak, these same interchanges represented 17 to 42 percent of the exiting mainline volume. These interchanges are all outside of the Carolina Crossroads project area but traffic would travel through the corridor to the downtown area. These interchanges are noted below, in order of exit numbering:

- Exit 51 – Longs Pond Road
- Exit 55 – SC 6
- Exit 58 – US 1
- Exit 61 – US 378
- Exit 80 – Clemson Road

For the Columbia Corridors plan, specific parcels were identified to accommodate the development of park and ride facilities at each interchange and a maximum number of parking spaces were estimated. For further detail on the specific locations at each interchange, see the *Columbia Corridors Travel Demand Strategies Report*.

Table 3.2 provides a summary of these locations and their potential reduction of peak hour trips on adjacent mainline segments.

**Table 3.2 I-20 Potential Park and Ride Volume Reductions**

<table>
<thead>
<tr>
<th>Exit/Roadway</th>
<th>Park and ride spaces</th>
<th>AM base volume</th>
<th>AM PnR build volume</th>
<th>AM % reduction (based on full capacity)</th>
<th>PM base volume</th>
<th>PM PnR build volume</th>
<th>PM % reduction (based on full capacity)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exit 51/Longs Pond Rd</td>
<td>550</td>
<td>3,486</td>
<td>2,936</td>
<td>16%</td>
<td>2,673</td>
<td>2,123</td>
<td>21%</td>
</tr>
<tr>
<td>Exit 55/SC 6</td>
<td>450</td>
<td>4,781</td>
<td>4,331</td>
<td>9%</td>
<td>4,099</td>
<td>3,649</td>
<td>11%</td>
</tr>
<tr>
<td>Exit 58/US 1</td>
<td>300</td>
<td>5,678</td>
<td>5,378</td>
<td>5%</td>
<td>3,907</td>
<td>3,607</td>
<td>8%</td>
</tr>
<tr>
<td>Exit 61/US 378</td>
<td>150</td>
<td>5,755</td>
<td>5,605</td>
<td>3%</td>
<td>4,539</td>
<td>4,389</td>
<td>3%</td>
</tr>
<tr>
<td>Exit 80/Clemson Rd</td>
<td>550</td>
<td>5,118</td>
<td>4,568</td>
<td>11%</td>
<td>4,649</td>
<td>4,099</td>
<td>12%</td>
</tr>
<tr>
<td>Total</td>
<td>2,000</td>
<td>24,818</td>
<td>22,818</td>
<td>8%</td>
<td>19,867</td>
<td>17,867</td>
<td>10%</td>
</tr>
</tbody>
</table>

The volume reductions summarized in Table 3.2 were derived based on an assumption that 100% of the park and ride spaces would be used and the lot at capacity. Based on this assumption, it was found that if each potential park and ride location were to be utilized to its maximum capacity, total traffic reductions of 8% and 10% could be expected in the AM and PM peak hours, respectively, along the I-20 corridor.

I-26

A review of the 2040 AM peak entering volume for all interchanges along the I-26 study corridor, excluding system to system interchanges, revealed three interchanges where the entering volume account for 16 percent or greater of the I-26 mainline volume after the interchange when traveling toward the center of the study area,
and toward downtown Columbia. For the 2040 PM peak, these same interchanges represented 23 to 29 percent of the exiting mainline volume. The listing of the interchanges is noted below in order of the exit numbering (note that Exit 101 and Exit 102 are within the Carolina Crossroad project corridor):

- Exit 91 – Columbia Avenue (Chapin)
- Exit 97 – US 176 (Peak)
- Exit 101 – US 76/176
- Exit 102 – SC 60 - included because of previous park and ride use at this interchange location

Each of these interchanges exhibits a typical commuting pattern of heavy AM inbound flow toward the center of the study area and return flow during the PM period. This flow pattern is conducive for rideshare facilities. Noting that the Newberry SmartRide previously utilized I-26 for routing, these interchanges could serve as an extension of the SmartRide routing if the service was reinitiated.

For the Columbia Corridors plan, specific parcels were identified to accommodate the development of park and ride facilities at each interchange and a maximum number of parking spaces were estimated. For further detail on the specific locations at each interchange, see the Columbia Corridors Travel Demand Strategies Report.

Table 3.3 provides a summary of these locations and their potential reduction of peak hour trips on adjacent mainline segments.

### Table 3.3 I-26 Potential Park and Ride Volume Reductions

<table>
<thead>
<tr>
<th>Exit/roadway</th>
<th>Park and ride spaces</th>
<th>AM base volume</th>
<th>AM PnR build volume</th>
<th>AM % reduction*</th>
<th>PM base volume</th>
<th>PM PnR build volume</th>
<th>PM % reduction*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exit 91/Columbia Ave</td>
<td>500</td>
<td>3,182</td>
<td>2,682</td>
<td>16%</td>
<td>3,534</td>
<td>3,034</td>
<td>14%</td>
</tr>
<tr>
<td>Exit 97/Peak</td>
<td>500</td>
<td>4,173</td>
<td>3,673</td>
<td>12%</td>
<td>4,255</td>
<td>3,755</td>
<td>12%</td>
</tr>
<tr>
<td>Exit 101/US 1</td>
<td>550</td>
<td>5,033</td>
<td>4,483</td>
<td>11%</td>
<td>5,047</td>
<td>4,497</td>
<td>11%</td>
</tr>
<tr>
<td>Exit 102/US 378</td>
<td>100</td>
<td>4,987</td>
<td>4,887</td>
<td>2%</td>
<td>5,271</td>
<td>5,171</td>
<td>2%</td>
</tr>
<tr>
<td>Total</td>
<td>1,650</td>
<td>17,375</td>
<td>15,725</td>
<td>9%</td>
<td>18,107</td>
<td>16,457</td>
<td>9%</td>
</tr>
</tbody>
</table>

*Based on 100% occupancy of spaces

The summarized data provided in Table 3.3 was derived based on an assumption that each park and ride lot would be at capacity. Based on this assumption it was found that if each potential park and ride location were to be utilized to its maximum capacity, total traffic reductions of 12% and 11% could be expected in the AM and PM peak hours, respectively, along the I-26 corridor.

Park and ride locations were evaluated for the Central Midlands RTA Park-and-Ride Study within the project study area, including the I-26 and Broad River Road interchange and the I-26 at St. Andrews Road interchange, which were recommended for implementation. Regional objectives in the COATS CMP include the addition of transit park-and-ride facilities at location(s) on Lake Murray Boulevard between SC 6 and Broad River Road,

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8 Central Midlands RTA Park-and-Ride Study, Connetics Transportation Group, January 2010
which crosses I-26; and at Bush River Road in a location(s) between St. Andrews Road and Broad River, which crosses I-20 and I-26.

As part of the Carolina Crossroads project, SCDOT will continue to evaluate park and ride locations in the next phase of the project to validate the data summarized above and to explore potential sites for future consideration of inclusion in the RPA.

### 3.2 Traffic Operations

Overall, freeway operations and traffic management involves the proactive management of freeway facilities to balance the capacity of the transportation system and the prevailing demands, and response to out-of-the-ordinary conditions (e.g., incidents, adverse weather, work zones, special events, and emergency evacuations).\(^9\)

Traffic operations encompasses a broad set of strategies that aim to optimize the safe, efficient, and reliable use of the existing system.

#### 3.2.1 ANALYSIS OF TRAFFIC OPERATIONS STRATEGIES

##### 3.2.1.1 Interchange Reconfigurations

For the proposed Carolina Crossroads project, the majority of the traffic congestion and safety concerns occur at or near to the interchange locations along the I-20/26/126 corridor. The project team initially focused on these locations by developing potential interchange improvement options for each of the 12 interchanges located in the corridor. The project team selected potential interchange alternatives from common interchange types. Each of the interchange options were evaluated at every interchange location. Interchange types included the following, or variations of the following:

- Trumpet interchange
- Fully directional interchange
- Diamond interchange
- Diverging diamond interchange
- Partial cloverleaf Interchange (Parclo)
- Roundabout interchange
- Single point urban interchange
- Turbine interchange

Based on the purpose and need for the project, the following criteria were established for assessing the effectiveness of each interchange design:

- Reduce the number of conflict points
- Improve operations on the mainline
- Improve the connections to/from the mainline

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• Reduce geometric deficiencies currently on the mainline and/or crossing roadway
• Interchanges under, at, or over capacity in the design year

Interchange designs were not required to meet all of these criteria to be incorporated into representative alternatives but had to show an overall improvement in traffic operations and congestion.

To further ascertain the merits of each interchange option, the project team also developed lists of pros and cons for each option. Pros and cons typically included, but was not limited to, the footprint, traffic operations, and public feedback. With this exercise, the project team also noted any fatal flaws which could stem from the answers to the screening criteria and/or the pros/cons discussions. For further information on the interchange screening process, please see the Carolina Crossroads Alternatives Development and Screening Report in Appendix C.

Improved interchange configurations were found to be warranted to meet the purpose and need of the project and were incorporated the Reasonable Alternatives. 32 interchange options were carried forward, 6 were added (to account for no-action options and to accommodate the potential elimination of the I-126/Bush River Road interchange), and 16 were eliminated. For further information on the methodology on the evaluation of interchange options, refer to Alternatives Development and Screening Report.

3.2.1.2 High Occupancy Vehicles Lanes (HOV)

High Occupancy Vehicle (HOV) or managed lanes are strategies that control lane usage along a roadway, typically interstates, during the peak hour period or throughout the entirety of the day. The vehicle restrictions can also apply for vehicles types, transit, ridesharing, fuel efficient vehicles (hybrid and motorcycle), and providing priority over single occupancy vehicles.

HOV facilities serve to increase the total number of people moved through a congested corridor by offering two kinds of travel incentives: a substantial savings in travel time, along with a reliable and predictable travel time. Because HOV lanes carry vehicles with a higher number of occupants, they move significantly more people during congested periods, even if the number of vehicles that use the HOV lane is lower than on the adjoining general purpose lanes. In general, carpoolers, vanpoolers, and bus patrons are the primary beneficiaries of HOV lanes by allowing them to move through congestion.

FHWA’s Program Guidance on HOV Facilities (2016) and the NCHRP, Report 414, HOV Systems Manual (1998), identifies the following key criteria for HOV lanes:

1. Anticipated Use of the HOV Lane: Prefer 400 to 800 vehicles per hour per HOV lane during operating hours of the HOV in order to avoid underutilization.
2. Travel Time Savings: The HOV lane should result in travel time savings of 1 minute per mile over mixed use lanes and have an overall travel time savings of at least 5 minutes, preferably 8 minutes or more.
3. Congestion Levels: If congestion results in a LOS D or E and average speeds are less than 30 mph, an HOV lane may be warranted.
4. Constraints: If the corridor is either at or near capacity and the physical and/or financial feasibility of expanding the roadway capacity is limited, an HOV lane may be justified.

The alternatives being considered for the I-26 corridor and their associated benefits to LOS, speeds and travel time, as detailed in the Carolina Crossroads Alternatives Development and Screening Report, are anticipated to provide the benefits that an HOV facility could potentially provide and therefore negate the need for an HOV facility. Specifically:

- Regarding anticipated use of an HOV lane, there could be 400 to 800 vehicles per hour (VPH) usage, but this is highly subject to the exceptions associated with the types of vehicles and the occupancy requirements imposed for the HOV lane. Beyond vehicle occupancy of 2+ or 3+, other exceptions may include electric vehicles, transit vehicles, over-the-road buses, energy efficient vehicles, motorcycles, low-emission vehicles, etc. These exceptions can be added or subtracted in order to get the proper amount of lane use.

- Regarding travel time savings, the projected travel time savings for RA1 and RA5 range from 13 to 14.5 minutes along the length of the I-26 study corridor during the peak periods. This would meet or exceed the suggested travel time savings benefit of an HOV lane.

- Regarding congestion levels, the projected LOS in the design year 2040 would generally be a LOS C during the AM peak and both LOS C and LOS D during the PM peak on I-26. In addition, average projected speeds would be approximately 55mph on I-26 during the peak periods, for the general purpose lanes. At 55 mph, the general purpose lanes will function at close to free-flow conditions since the design speed of the corridor is 60mph and would not be signed any higher than that. Redesignating one of the general purpose lanes into a managed lane would not result in the managed lane achieving significantly higher speeds or reduced travel times. Therefore, the minimum criteria above would not be met.

- Regarding physical constraints with designating an HOV or managed lane, the I-26 corridor is currently not unduly limited physically from being expanded. Sufficient physical space is available, as indicated in the preliminary design, to accommodate the expansion of the existing facilities. Regarding financial constraints, the current project budget is capable of supporting the proposed alternatives.

There are several design conditions factors in the proposed Reasonable Alternatives that complicate designating continuous HOV or managed lanes through the study area as part of the proposed alternatives. The proposed alternatives reconfigure the alignment of I-26 and I-126.

With the existing alignment, eastbound and westbound managed lanes could run adjacent to the medians of I-26 and I-126 between the western project limits to downtown Columbia. A managed lane continuing on I-26 would have to run along the outside of the interstate, coming into conflict with on- and off-ramp movements of the service interchanges.

Under the proposed alignments, the I-26/I-126 system interchange is being reconfigured to allow I-26 to continue as the through-corridor movement. This change treats I-126 as three-lane ramps exiting and entering to the right of the I-26 mainline lanes. Eastbound I-126 separates to the right of eastbound I-26 in the vicinity of
the I-20 system interchange, and would require an outside managed lane for traffic traveling to downtown Columbia, creating conflicts with on- and off-ramp movements of the service interchanges west of the split. In the opposite direction, westbound I-126 merges to the right side of I-26, again requiring an outside managed lane and creating conflicts with service interchange ramp traffic upstream and downstream of the merge location.

Based on this preliminary analysis and geometric problems with an outside managed lane, further examination of the inclusion of an HOV lane as an alternative or as a part of the Reasonable Alternatives within the project corridor is not warranted. The benefits to LOS, travel time, and speeds derived from the planned improvements to the corridor via RA1 and RA5 are projected to offset the need or benefit of including an HOV lane at this time.

3.2.1.3 High Occupancy Toll (HOT) & other managed lanes
As described above, due to the reconfiguration of the I-26 and I-126 interchange, I-26 lanes will continue as the thru-movement of the corridor and the I-126 lanes will exit the corridor on the right to continue downtown. Because of this configuration, an HOT or other managed lane continuing on I-126 would have to run along the outside of the interstate, coming into conflict with on- and off-ramp movements of the service interchanges.

With these geometric complications and the fact that proposed reasonable alternative designs offer LOS C through the project corridor, there would be no significant advantage of proposing managed lanes for this movement. HOT lanes and other managed lanes are not considered warranted for the project.

3.2.1.4 Geometry
Geometric design includes the design of cross sections, horizontal alignment, vertical alignment, intersections, and various design details, including sight distances and shoulder width. These design elements “combine to create a facility that serves traffic safely and efficiently, consistent with the facility’s intended function.”

Sight distances
Sight distance is a length of road that a driver can see with an acceptable level of clarity. Sight distance plays an important role in geometric highway design because it establishes an acceptable design speed, based on a driver's ability to see and stop for an unforeseen roadway hazard. Throughout the project study area, areas of insufficient sight distances were documented along the mainline and within interchanges.

As proposed designs were developed, sight distance was evaluated for all movements. Sight distance criteria have been met with the proposed alternatives.

Shoulder widths
The shoulder is the portion of the roadway adjacent to the travel way for accommodation of stopped vehicles for emergency use. The paving and width of the shoulder is related to improved traffic operations and enhanced highway safety. Throughout the project study area, sub-standard interior shoulder widths currently exist along the interstate.

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Based on the purpose and need for the project, one of the criteria established for assessing the alternatives was the alternatives ability to reduce geometric deficiencies currently found on the mainline and/or crossing roadways.

Design Criteria have been established to include full shoulder widths throughout the corridor.

### Table 3.4 Design Criteria

<table>
<thead>
<tr>
<th>Facility type</th>
<th>Inside paved shoulder</th>
<th>Inside earth shoulder</th>
<th>Inside total shoulder</th>
<th>Outside paved shoulder</th>
<th>Outside earth shoulder</th>
<th>Outside total shoulder</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mainline freeway</td>
<td>12 ft</td>
<td>2 ft</td>
<td>14 ft</td>
<td>12 ft</td>
<td>2 ft</td>
<td>14 ft</td>
</tr>
<tr>
<td>Collector-distributor roadways</td>
<td>10 ft</td>
<td>2 ft</td>
<td>12 ft</td>
<td>10 ft</td>
<td>2 ft</td>
<td>12 ft</td>
</tr>
<tr>
<td>Ramps (single lane)</td>
<td>4 ft</td>
<td>6 ft</td>
<td>10 ft</td>
<td>6 ft</td>
<td>4 ft</td>
<td>10 ft</td>
</tr>
<tr>
<td>Ramps (multi-lane)</td>
<td>4 ft</td>
<td>6 ft</td>
<td>10 ft</td>
<td>6 ft</td>
<td>4 ft</td>
<td>10 ft</td>
</tr>
</tbody>
</table>

#### 3.2.1.5 Conflict points

One of the major operational issues within the existing corridor is conflicting/weaving movements. With 12 interchanges, including two system-to-system interchanges within the corridor, ramp spacing is considerably tight. In addition, the interchange at I-26/I-20 currently includes a full-cloverleaf design with tight ramp spacing and significant weaving issues. Over 69 weaving movements and conflict points have been identified in the existing corridor.

Based on the purpose and need for the project, reduction of the number of conflict points currently being experienced by users of the mainline and/or the crossing roadway was established as criteria for evaluating alternatives.

One of the primary focuses while developing alternative was to eliminate as many weaving conflicts as possible. The purpose and need included criteria for “reduction in conflict points, improved traffic operations, improved connections, and reduction/elimination of geometric deficiencies. As a result, proposed designs incorporate current design standards, minimize conflicts throughout the corridor and significantly improve geometric deficiencies. Through the use of collector-distributor (CD) routes, revisions to interchange types, braided ramps, and other design features, the proposed designs offer enhancements over existing conditions to meet the purpose and need.

Improved geometric designs, including sight distances, improved shoulder widths and reduced conflict points were found to be warranted to meet the purpose and need of the project and were incorporated the Reasonable Alternatives.
3.2.1.6 Ramp Metering

Ramp meters are traffic signals installed on freeway on-ramps to control the frequency at which vehicles enter the flow of traffic on the freeway. As seen in Figure 3.1, vehicles traveling from an adjacent arterial onto the ramp form a queue behind the stop line. The vehicles are then individually released onto the mainline, often at a rate that is dependent on the mainline traffic volume and speed at that time.11

Figure 3.1  Ramp metering allows control of vehicles entering the traffic flow

Ramp metering is used to manage volumes entering the mainline and to avoid overloading and creating issues with mainline traffic flow.

An important consideration when considering ramp metering is the available storage for the metered vehicles and the geometry of the existing facility. “Key geometric issues include inadequate acceleration length, mainline weaving problems because of closely spaced ramps, and limited sight distances on a horizontal or crest vertical curve.”12 These geometric issues exist within the project corridor, limiting the ability to implement ramp metering effectively under existing conditions.

Another challenge related to ramp metering is “…ramps that are shorter in length or have less storage space are at a higher risk of arterial backup than longer ramps with similar demand. If the meter’s release rate is less than the rate at which vehicles approach the ramp, the queue will lengthen. If too long, a queue could spill onto..."
All service interchanges west of the system to system interchange have high volumes of traffic (600-1200 vehicles per hour) entering the I-26 corridor during the AM peak hour. Queue lengths at ramp meters at these locations could further impact the operation of the arterial streets that are already congested, including St. Andrews Road, Piney Grove Road and Harbison Boulevard.

Given the additional lane proposed in the designs for the Reasonable Alternatives, ramp metering is not warranted to achieve acceptable levels of service in the design year for mainline traffic under Build conditions and it is not recommended to be pursued on this corridor.

### 3.3 Public Transportation Improvements

The purpose of this transit analysis in the Columbia Corridors Management Plan was to identify and evaluate transit modal strategies that may provide alternative transportation choices and serve as a catalyst for decreasing automobile traffic along the interstate corridor assessed in the study, including I-20, I-26, and I-126.

In addition to a traffic analysis of the area, a community assessment was conducted to better understand socio-economic factors that are known to impact transit ridership, including a review of population, housing, and employment densities as well as indicators of transit dependency – elderly and youth populations, low-income populations, as well as zero-vehicle households. These factors all provide insights into where services are most needed to meet overall transportation needs, help to target transit improvements that may assist in relieving congestion from the study area corridors and identify gaps in service and where transit modal options and improvements are most needed.

#### 3.3.1 EXISTING TRANSIT WITHIN THE CORRIDOR

##### 3.3.1.1 Rail Service

There are currently no premium transit (commuter rail, light rail) services available in the region.

The only regional/interstate passenger rail services in the Central Midlands region is provided by Amtrak.

##### 3.3.1.2 Fixed-Route Bus Service

The Central Midlands Regional Transit Authority (CMRTA), known as the COMET, is currently the only public transit service provider that operates in the vicinity of the Carolina Crossroads study area. The CMRTA provides fixed-route bus service, and though CMRTA routes do not travel directly within the I-20/26/126 corridor, they do parallel and/or cross it via major arterials such Broad River Road, Piney Grove Road and others. CMRTA is currently in the process of developing a plan for a more connected and accessible transit system, including development of high frequency service along high-capacity corridors and limited stop express routes, as well as restructuring of service to lower density routes such as neighborhoods.

Two existing COMET routes cross I-20, I-26 and I-126 within the proposed Carolina Crossroads project study area:

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13 Ibid
• Route 34 – Saint Andrews: This route travels from the Columbiana Centre to downtown Columbia at hourly headways on the weekdays.
• Route 34B – Saint Andrews: This route travels from the Dutch Square mall to downtown Columbia at hourly headways on the weekdays. It also connects with Route 34 on St. Andrews Road.

These routes are two of eight routes which comprise approximately sixty percent of COMET’s annual ridership, carrying approximately 14,284 weekday passengers or 8.90% of the total weekday ridership as of January 2017. This core route was analyzed for transit improvement opportunities due to its intersection and proximity with the interstate.

3.3.1.2.1 Population
The Institute of Transportation Engineers (ITE), has developed guidelines for successful transit service frequency based on residential densities that was reviewed alongside study area housing densities and existing services. The ITE guidelines, provided in Table 3.5, help to focus in on locations within the study area where additional transit service frequency or new services may be useful based on existing residential densities.

Table 3.5 Transit Service Frequency Guidelines

<table>
<thead>
<tr>
<th>Service type</th>
<th>Transit frequency (minutes)</th>
<th>Dwelling units per acre</th>
<th>Dwelling units per square feet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bus</td>
<td>60</td>
<td>4-5</td>
<td>2,560-3,200</td>
</tr>
<tr>
<td>Bus</td>
<td>30</td>
<td>7</td>
<td>4,480</td>
</tr>
<tr>
<td>Bus</td>
<td>10</td>
<td>15</td>
<td>9,600</td>
</tr>
<tr>
<td>Light rail or bus rapid transit</td>
<td>5-10</td>
<td>30-50</td>
<td>22,400-32,000</td>
</tr>
</tbody>
</table>

The neighborhoods where there is a significant amount of housing density are Arthurtown, Forest Acres and Seven Oaks. Of these, Seven Oaks is the only community near the Carolina Crossroads study area, off of the St. Andrews Road interchange.

3.3.1.2.2 Employment
Employment densities were also examined to understand concentrations of commuting needs. There are three main areas that lend themselves to increased frequency for bus service. The St. Andrews, Forest Acres and downtown areas could potentially have bus service increased to 30-minute frequencies. Of these three areas, only St. Andrews is within the proposed Carolina Crossroads project corridor. In the future as the population increases and more jobs are needed, more areas may require higher frequencies or newer types of public transportation service.

3.3.1.2.3 Transit-dependent populations
Elderly population density of the study area. This population is defined by the amount of person who are sixty-five years of age or older that are living within a specific census block group. The Forest Acres and Seven Oaks neighborhoods have overall significant densities for the elderly population. While there are a significant number of routes in these areas as well, more frequent service could be helpful to this population demographic.
As the elderly population continues to grow, more frequent service may be required, as well as additional routes, particularly to the St. Andrews area.

Youth populations within the study area often lack the ability to use other modes to meet their transportation needs. There were no areas of significant densities of youth populations found within the Carolina Crossroads study area.

Low-income populations in the study area are defined as those who are currently living under the poverty line, which for a four-person household was $24,257 a year. The Seven Oaks and St. Andrews areas were noted as having high densities of low-income households.

Currently, portions of St. Andrews have higher density areas of low-income populations, and more service may be necessary for Route 34 and 34B to provide better mobility for this population.

Vehicle availability directly influence transportation decisions and is a primary indicator of transit usage. Based on the number of households that do not have access to a personal vehicle, no areas within the Carolina Crossroads study area have this issue.

Based on the findings of the community assessment, the St. Andrews/Irmo areas along the intersection of I-20, I-26 and I-126 were found to have high densities of transit dependent populations. While there is currently transit service within these areas, investments in public transportation to and along these corridors could provide benefits to the populations which rely on these services.

3.3.2 ANALYSIS OF PUBLIC TRANSPORTATION STRATEGIES

A variety of transit modal opportunities were investigated to complement roadway improvements and enhance existing transit services. These types of strategies included:

- Operational improvements - Improvements to Existing Routes, Bus-On-Shoulder Improvements, High Occupancy Vehicle Lanes, Improvements to Bus Shelters/Stations, Technology Improvements
- Adding transit capacity - Interstate Express Bus Services, Bus Rapid Transit (BRT) Improvements, Park-and-Ride Lot Improvements, Other Regional and Multimodal Improvements Identified
- Coordinated strategies to enhance the transit environment - Promote Travel Demand Management (TDM) Strategies, First- and Last-Mile Improvements, Land Use Decisions, Other Built Environment Strategies (roads, sidewalks, parking, bus stops, bicycle lanes, etc.)

Consideration of strategies for the I-26/126 Corridor in these categories include:

3.3.2.1 Improvements to existing service

COMET Route 34 currently serves portions of the Irmo/St. Andrews/Seven Oaks area of Columbia, which were areas that were previously identified as having potentially dense populations of transit dependent populations. There is a significant amount of low-income and youth populations in this area, as well as significant housing and population densities. It was also found to be one of the COMET’s “core routes,” which is one of the eight routes...
that make up a bulk of their overall ridership. Finally, this route was in one of the noted transit corridors from the LRTP and the 2015 CMP that should have transit improvements.

Decreasing the headways for this route could have a significant impact on the traffic congestion within this area and provide greater connectivity and mobility for this portion of the region. Route 34 has sixty-minute headways, leaving from the transit center in downtown and arriving near the Columbiana Centre on weekdays, which is also near Exit 103 on I-26.

3.3.2.2 Express Bus Service on Interstates and Park-and-Ride Lots

Exits 91, 97, and 101 were identified as having sufficient land available for the construction of park-and-ride lots; further details can be seen in the Columbia Corridors Travel Demand Management Strategies Report. These park-and-ride lots could be used in conjunction with other services to provide options for commuters to travel into downtown Columbia. An express bus service that operates mainly in the peak periods of the day could travel from Exit 97 near the Columbiana Centre and into the downtown area. Headways would likely be fifteen minutes to provide a sufficient level of service.

3.3.2.3 BRT on Parallel Facilities

U.S. 176 is a candidate for developing a parallel BRT line, beginning from where is crosses I-26 at Exit 101 and terminating at the downtown transfer center. This would be a 12-mile BRT line and would likely require stations every half mile. The headways should be 15 minutes during the peak periods, and if there is service during the non-peak period, it should be 30 minutes. This type of improvement was also suggested within the Newberry – Columbia Alternatives Analysis (AA) that was conducted by the CMCOG.

3.3.2.4 Rail Service

In the last decade, there have been several regional studies on mass transit services, including rail service, that include the Carolina Crossroads study area as a portion of their areas of evaluation. In 2006, the CMCOG published the Commuter Rail Feasibility Study and assessed three corridors for rail investment. One of the three corridors was a 48-mile Newberry-to-Columbia corridor that largely runs parallel to I-26 and US 76, within an active freight railroad corridor, adjacent to the I-26 portion of the proposed Carolina Crossroads project. The other two corridors – the Camden corridor and Batesburg-Leesville corridor – largely parallel I-20, but include only small sections of the I-20/26/126 Carolina Crossroads project study area. In this study, the Camden corridor scored the highest and was recommended for priority consideration. The Newberry and Batesburg-Leesville corridors were not recommended for priority consideration. Many preliminary development recommendations resulted from the study including seeking a “champion” for transit advocacy in the region. SCDOT can support and accommodate what initiatives other organizations are doing progressing in an effort to develop transit supportive roadway facilities that do not preclude future enhanced transit services.

In 2008, CMCOG updated the Central Midlands Regional Transit & Coordination Plan Update identified the Commuter Rail Feasibility Study, focusing on the three rail corridors identified in the 2006 study. The 2008 update concluded that the region should strengthen local transit service, and place focus on implementing interim express bus service as an impetus for future higher-capacity services.
In 2015, CMCOG completed a Regional Transit Needs Assessment and Feasibility Study. Rail was ranked as a “best” option, but the implementation assessment, which factored in several elements including capital and operating costs, determined that it would be more realistic as a long-term option.

The project team for the proposed Carolina Crossroads project met with COMET leadership in April 2016. COMET indicated that the premium transit (rail) is not yet feasible in the area due to relatively high cost of implementation and operation and low ridership projections. Commuter rail ridership projections are estimated at 1,200-1,500 boardings daily. Compared to number of vehicles that travel the I-20/26/126 corridor each day (approximately 133,600), elimination of 1,500 vehicles would offer a reduction of less than 2 percent. As noted, in lieu of premium transit (rail), CMRTA has a stronger interest in expanding the existing bus service.

3.3.3 EVALUATION OF STRATEGIES FOR THE I-26/I-126 CORRIDOR

Transit strategies are typically evaluated through various elements, such as increased transit ridership and reduced automobile traffic and vehicle miles traveled (VMT). The cost of transit improvements can then be compared to benefits associated with reducing automobile travel to understand the overall impact of an improvement.

Transit improvement costs include annual fleet operating and maintenance, fleet purchase, roadway infrastructure, stations/stops, infrastructure maintenance, and fare revenue. Transit improvement benefits include reduced personal vehicle operations costs, taxi usage, congestion costs, roadway fatalities, and pollution emissions.

The costs, ridership-based variables, and benefits were calculated for each transit strategy. Results for individual transit strategies, by year, are included in Appendix A.

Table 3.6 and Table 3.7 present the total average weekday AM and PM peak ridership, automobile VMT reduction, automobile trips, and automobile VMT for the total program in 2018 and 2040, respectively. The 2018 and 2040 automobile trips and VMT were taken from the SCSWM model output.

Table 3.6  2018 Average Weekday AM and PM Peak Ridership-Based Variables

<table>
<thead>
<tr>
<th></th>
<th>Total transit</th>
<th>Total automobile</th>
<th>% Change in automobile trips</th>
</tr>
</thead>
<tbody>
<tr>
<td>AM peak unlinked passenger trips</td>
<td>50,292</td>
<td>5,051,476</td>
<td>-1.0%</td>
</tr>
<tr>
<td>PM peak unlinked passenger trips</td>
<td>71,845</td>
<td>7,336,268</td>
<td>-1.0%</td>
</tr>
<tr>
<td>AM peak automobile VMT reduction</td>
<td>29,001</td>
<td>1,488,088</td>
<td>-1.9%</td>
</tr>
<tr>
<td>PM peak automobile VMT reduction</td>
<td>41,429</td>
<td>2,160,888</td>
<td>-1.9%</td>
</tr>
</tbody>
</table>
The results indicate that implementation of the total program in 2018 would result in a 1.0 percent decrease and a 1.9 percent decrease in automobile trips and VMT, respectively, in both the 2018 AM and PM peaks. Similarly, implementation of the total program in 2018 through 2040 would result in a 1.5-1.6 percent decrease and a 3.0 percent decrease in automobile trips and VMT, respectively, in both the 2040 AM and PM peaks.

There are numerous short-term transit strategies that may be warranted to enhance existing transit service and increase overall ridership. Existing services could be enhanced during the short-term and increases in service could be targeted based on the overall benefits that were identified for each route, including those within the corridor. CMRTA would be responsible for implementation of these strategies.

SCDOT will continue to coordinate with CMCOG on future updates to their regional transit plan and the implementation of any transit strategies within the corridor, if warranted and feasible.

3.4 ITS/Incident Management

Intelligent Transportation Systems (ITS) is the application of technology (electronic sensing, computer processing and communications) to manage transportation on roadways. The goals are to increase throughput, improve safety, and reduce adverse impacts to the environment. ITS technologies collect and fuse traffic data into meaningful information that can be used to actively manage traffic: provide on-going monitoring of the transportation network; provide traveler information; reduce incident response times; and optimize the use of transportation assets.

Incident Management consists of a planned and coordinated multi-disciplinary process to detect, respond to, and clear traffic incidents so that traffic flow may be restored as safely and quickly as possible. Effective incident management reduces the duration and impacts of traffic incidents and improves the safety of motorists, crash victims and emergency responders.

3.4.1 EXISTING ITS/INCIDENT MANAGEMENT WITHIN THE STUDY AREA

3.4.1.1 Traffic Management Center

Traffic operations center owned by SCDOT that is responsible for traffic management activities within the location of the TMC. SCDOT currently has a TMC in Columbia that covers the proposed Carolina Crossroads project study area. The typical activities include traffic monitoring, traffic data collection, operation of ITS
Congestion Management Process

elements (CCTV, DMS, etc.), detection and verification of incidents, traffic signal monitoring, and other traffic management related activities.

3.4.1.2 First Responders
Law enforcement agencies include South Carolina State Highway Patrol, Lexington and Richland County Sheriffs, City of Columbia Police and other agencies which have officers sworn to enforce traffic laws. Law enforcement agencies are first responders at traffic incident scenes, providing 24-hour emergency response and incident investigation.

Fire and rescue services are provided by county and municipal fire departments. Typical roles and responsibilities at traffic incidents assumed by fire and departments include protecting the scene, providing medical care, rescuing crash victims, and providing incident clearance.

The primary responsibilities of Emergency Medical Services (EMS) are the triage, treatment, and transport of crash victims. Emergency medical services have evolved as primary care givers to individuals needing medical care in emergencies. They focus on providing patient care, crash victim rescue, and ensuring the safety of their personnel.

3.4.1.3 State Highway Emergency Program (SHEP)
SCDOT provides assistance to motorists whose vehicles are experiencing mechanical problems and providing support, traffic control and assistance to emergency response teams during incidents. SHEP currently patrols the entire project corridor for disabled vehicles and provides assistance with traffic control for crashes.

SCDOT plans to expand SHEP, ITS, Work Zone ITS and changeable message signs along the I-26 corridor between Exit 101 and Exit 85, under the ongoing I-26 widening/improvement project.

3.4.2 ANALYSIS OF ITS/INCIDENT MANAGEMENT STRATEGIES

3.4.2.1 TMC/SHEP
As the proposed project develops, the Carolina Crossroads project team will continue to coordinate with both TMC and SHEP for the incorporation of appropriate ITS and Incident Management into the project.

3.4.2.2 Crash Investigation Sites
Crash Investigation Sites (CIS) can be established along heavily traveled freeways. These bump-outs provide a safe refuge for vehicles that have been involved in a minor crash, getting them out of the way of freeway traffic while crash reporting is conducted. CIS can assist with the timely removal of incidents, the safety of motorists and responders, and the reduction of secondary crashes.

There were a total of 2,370 crashes reported along I-26 from January 1, 2012 to December 31, 2014 (Figure 3.2). These were split nearly evenly in the eastbound (1,171 accidents) and westbound (1,199 accidents) directions. Overall, crashes are uniformly disturbed through both the I-26 and I-20 corridors. Two locations accounted for 15-25 percent of collisions within the corridor – I-26 eastbound between Piney Grove Road and St. Andrews
Road and I-20 eastbound near the Bush River Road interchange. One location accounted for greater than 25 percent of the collisions within the corridor – I-20 westbound at the Broad River Road interchange. See Figure 3.2.

Improved traffic operations throughout the corridor, including reduced conflict points and weaving movements and improved traffic flow should reduce the number of crashes experienced at these locations. Under build conditions, if crash concentrations continue to occur, CIS consideration may be warranted in the future.

3.4.2.3 Visual Barriers
Concrete barrier wall currently exists through the entire project corridor along I-26, I-126 and I-20. The height of the existing barrier wall varies through the corridor. Old-style low wall exists for the majority of the corridor; however, there are small section of high wall on I-26 between Exits 101 and 102 and on I-20 between the I-26 interchange and Bush River Road. Glare paddles/screens currently exist along I-126 in interstate curves to deflect headlight glare.

Engineering design standards for median barrier walls have changed and median barrier walls are currently constructed at a height of 4’8” tall. The height of new walls would eliminate the need for the glare screens to improve night time visibility for motorists and reduce rubber necking at crash sites on the other side of the interstate within the corridor. This strategy is considered warranted for the corridor.

All proposed Reasonable Alternatives would include the new standards for median barrier walls.
3.4.2.4 Move Accident from Travel Lane Signs

Driver Removal laws require drivers involved in typically minor incidents to move the vehicles from the travel lanes, exchange information, and report the crash information as required. These laws are intended “to expedite removal of damaged or disabled vehicles from the travel lanes to enhance the overall level of safety on the roadway and reduce associated congestion and delay. Drivers remaining in a travel lane put themselves, as well as approaching motorists, at risk. When responders arrive on-scene, they too are at a greater risk in the travel lane; particularly when outside their vehicles because of the threat of being struck by a passing vehicle.” Few states actively publicize or enforce these laws, limiting their overall potential for effectiveness.

The state of South Carolina does have a driver removal law (Title 56, Chapter 5 §56-5-1220) however, there are no notification signs currently within the project corridor.

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This strategy may be warranted within the corridor as a part of the signing plan for the RPA.

### 3.5 Capacity Improvements

This strategy considers increasing roadway capacity where it is deficient and all previous mitigation strategies do not provide the most effective solution or do not provide for a timely solution to existing deficiencies. These projects involve construction additional general purpose lanes and/or the construction of new roads.

Based on project development for the Carolina Crossroads project, the purpose of the proposed project is to implement a transportation solution(s) that would improve mobility and enhance traffic operations by reducing existing traffic congestion within the I-20/26/126 corridor while accommodating future traffic needs. Other CMP strategies were assessed for the corridor however, only capacity improvement alternatives met the overall purpose and need for the project. The reasonable alternatives under consideration are all capacity improvements that incorporate other operational improvements (interchange reconfigurations, geometric improvements) within the corridor. The Reasonable Alternatives are further assessed within the DEIS.

### 3.6 Recommendations for the Carolina Crossroads Project

#### 3.6.1 TDM RECOMMENDATIONS

**3.6.1.1 Alternative work Schedules**

Alternative work schedules include compressed work week, flexible working hours, and telecommuting. From workshop participant and public survey responses, compressed work week/flextime and rideshare were identified as the most viable and effective of the TDM strategies discussed.

- Work Flextime provides employees flexibility to adjust their work schedules to avoid peak hour congestion.
- Telecommuting allows employees to work from the convenience of their home rather than working in a centralized office.
- Compressed Work Week allows employees to work a full work week in fewer than five days.

The direct benefit is the removal of vehicles on the roadway network during the peak hours. Applying these TDM strategies across the major employment sectors could result in an overall trip reduction on the 2040 network by up to 3.9%.

This regional strategy would require stakeholder/employer coordination and buy-in.

**3.6.1.2 Park and Ride Facilities**

As part of the TDM strategies for the Carolina Corridors analysis, it was recommended that park and ride facilities be implemented along the study area corridors. Assuming that each parking space within a park and ride facility will reduce the mainline interstate volumes by one trip each in the AM and PM peak hours,
Congestion Management Process

Ridesharing and/or transit at park and ride lots can cumulatively have a significant impact on the total traffic volumes within the study area.

Overall, if all park and ride locations are implemented, it is estimated that there could be a reduction in travel demand of up to 9% in the AM peak hour and 10% in the PM peak hour within the study area.

CMRTA completed a Park-and-Ride Study in 2010 to determine which areas and specific locations would be best suited for such facilities. Many locations were evaluated within the I-20/26/126 project corridor, including the I-26 and Broad River Road interchange and the I-26 at St. Andrews Road interchange, which were recommended for implementation.

The COATS 2015 CMP recommended the addition of transit park-and-ride facilities at location(s) on Lake Murray Boulevard between SC 6 and Broad River Road, which crosses I-26; and at Bush River Road in a location(s) between St. Andrews Road and Broad River, which crosses I-20 and I-26.

As part of the proposed Carolina Crossroads project, SCDOT will continue to evaluate park-and-ride locations consistent with both the COATS CMP and Columbia Corridors Management Plan, including improvement to existing facilities in the study area and will develop a plan to identify and recommend preliminary sites for future implementation to service rideshare commuters. However, benefits to LOS, travel time, and speeds derived from the planned improvements to the corridor via RA1 and RA5 are projected to offset the need of park and ride facilities.

**3.6.2 OPERATIONS RECOMMENDATIONS**

Improved interchange configurations have been incorporated into the overall design in order to meet the purpose and need of the project.

Geometric improvements, including improved sight distances and shoulder widths, have been incorporated into the design to meet the purpose and need of the project.

**3.6.3 PUBLIC TRANSPORTATION RECOMMENDATIONS**

With the support of funding from the penny sales tax in Richland County, the COMET has developed a transit vision for public transportation which would create a more connected accessible system. A primary component of this includes the development of high frequency service along high capacity corridors to provide added convenience for riders during peak hours so they can get to work, school and retail in a more efficient manner. The planned high capacity and enhanced local routes that were the focus of the CMP included one route within the Carolina Crossroads project study area.

Corridor #7: Broad River/Harbison: Enhanced with 30 minute peak frequencies; enhanced evening and weekend service, including Sundays. Expanded frequency to Dutch Square Mall, state employment centers and Harbison Boulevard retail/employment sites. High ridership would build toward a downtown shopping weekend express service. Operational improvements in service would be enhances by the implementation of transit based ITS solutions, including:
• CMRTA will take the next step in technology by adding automated vehicle location (AVL) to allow real time arrival and departure information for customers at stops or on smart phones.
• GPS tracking on buses can help trigger lights to turn green on major corridors helping push the buses through clogged city traffic and speed up commute times.
• New technology will text passengers when their buses will arrive (with user defined settings) and even let them track the closest bus while waiting on the street corner and use web based trip planning on the new CMRTA website.
• Smartphone apps for visitors can link them to transit and QRT/bar code technology around town can tell tourists about routes and services on-the-go.
• Smartcard fare payment technology will allow customers to ride with the tap of their card and can recharge their transit passes at terminals (similar to an ATM). This also provides real-time bus arrival information, general passenger information and advertising revenue for the system.

SCDOT is prepared to assist COMET/CMRTA efforts through such measures as accommodating transit (bus) stops at interchange locations, if warranted and feasible.

3.6.4 ITS/INCIDENT MANAGEMENT RECOMMENDATIONS

Accident Investigation Sites – Improved traffic operations throughout the corridor, including reduced conflict points and weaving movements and improved traffic flow should reduce the number of accidents experience at these locations. Under build conditions, if accidents concentrations continue to occur, AIS consideration may be warranted.

Visual Barriers – Current design standards would require increased height of the median barrier walls, reducing glare from oncoming traffic and reducing rubber necking during crashes. The project would incorporate new standards for median barrier walls.

Move Vehicles From Lane Signs – Consider placement signs within project corridor as part of signing plan for RPA.
### Table 3.8 Congestion Management Toolbox for Carolina Crossroads Corridor

<table>
<thead>
<tr>
<th>Congestion management strategy</th>
<th>Performance measures</th>
<th>Under consideration for RPA</th>
<th>Responsible party</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TDM</strong></td>
<td>Flextime, compressed workweek, transit subsidy</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Peak hour reduction in trips</td>
<td>Regional, ongoing coordination</td>
<td>Local employers</td>
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<tr>
<td></td>
<td>Park and ride</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Reduction in traffic volumes</td>
<td>Additional evaluation</td>
<td></td>
</tr>
<tr>
<td><strong>Operations</strong></td>
<td>Interchange reconfiguration</td>
<td></td>
<td>SCDOT</td>
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<tr>
<td></td>
<td>Reduce conflict points</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Improve operations on mainline</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Improve connection to/from mainline</td>
<td></td>
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<tr>
<td></td>
<td>Reduce geometric deficiencies</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Interchange under, at, or over capacity</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>HOV/HOT lanes</td>
<td>Benefits to LOS, speeds and travel time; geometric considerations</td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Geometry</td>
<td>Reduce geometric deficiencies</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Ramp metering</td>
<td>N/A</td>
<td>SCDOT</td>
</tr>
<tr>
<td><strong>Public transportation</strong></td>
<td>Improved Existing service</td>
<td>Percent reduction in automobile trips</td>
<td>Ongoing coordination</td>
</tr>
<tr>
<td></td>
<td>Express Bus</td>
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</tr>
<tr>
<td></td>
<td>BRT</td>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Rail</td>
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<td>No</td>
</tr>
<tr>
<td><strong>ITS/incident management</strong></td>
<td>TMC/SHEP</td>
<td>N/A</td>
<td>Ongoing coordination</td>
</tr>
<tr>
<td></td>
<td>Accident investigation sites</td>
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<td>No</td>
</tr>
<tr>
<td></td>
<td>Move vehicle signs</td>
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<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Visual barrier</td>
<td>N/A</td>
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</tr>
<tr>
<td><strong>Capacity</strong></td>
<td>Add general purpose lanes</td>
<td>Improve mobility and enhance traffic operations by reducing existing traffic congestion</td>
<td>Yes</td>
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<td></td>
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<td>SCDOT</td>
</tr>
</tbody>
</table>
Appendix A—COATS CMP Recommendations for Roads within the Project Area
The COATS CMP recommended the following congestion mitigation strategies for each of these roads that intersect the proposed Carolina Crossroads project corridor:

**Broad River Road**
- Regional growth management through land use policies
- Transportation demand management (vanpool, ride share, telecommuniting)
- Transit service enhancement/expansion or commuter express buses
- Intersection widening/channelization and turn lanes
- Signal coordination
- Traffic surveillance and control systems
- Driveway control
- Deceleration lanes
- Arterial lanes
- Interchange improvements

**Bush River Road**
- Transit park and ride facilities
- Transit marketing
- Service enhancement
- Sidewalks
- Transportation demand management (vanpool, ride share, telecommuniting)
- Signal Coordination

**Lake Murray Boulevard**
- Commuter-oriented transit services (express)
- Transit park and ride facilities
- Transit marketing
- Transportation demand management (vanpool, ride share, telecommuniting)
- Pedestrian grade separation between major trip generators
- Signal coordination
- Access management (driveway control)

**Harbison Boulevard:** No mitigation strategies were included.